JTECH
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SmartCall Messenger

Web Browser Compatibility

Compatibility

JTECH recommends the following browsers to operate SmartCall when utilizing a PC or Mac.

- Google Chrome
- Firefox – version 31.0 or higher
- Internet Explorer – version 10 or higher
- Safari version 5.1
- Opera version 23.0

As of date of publication, iPad's, Windows Surface tablets, Amazon Kindle Fire and Android powered tablets; like Samsung and Acer models, have only *limited functionality and are not recommended nor supported by JTECH.*

Mixed Content

The SmartCall domain is encrypted with 128-bit encryption to ensure a safe browsing experience. When sending paging messages to our on-site, networked transmitters, SmartCall Messenger utilize a mix of HTTPS and HTTP content. All paging is handled behind the site's firewall and JTECH transmitters do not require internet access.

HTTP*

Paging messages are sent in HTTP format. The paging URL contains the transmitters internal IP address, pager, message, and alert type information therefore no personal information is at risk.

An example is:
http://192.168.1.250/send_page.php?pager=1&type=2&msg=hello&baud=1&beep=1



Users may need to adjust browser settings to allow "mixed content" and ensure successful transmission of the messages to the pagers.

For Internet Explorer, choose Tools (Alt + x): Select Internet Options > Security > Trusted Sites > Sites > Add https://.hmeapps.com > Close. While still under Trusted Sites – Click Custom Level > Miscellaneous > Select Enable under Display Mixed Content.*

For Firefox, type "about:config" in the address bar. Continue through warning that shows. In the search bar, type "mixed." Double click on the settings to edit the value to show:

Security.mixed_content.block_active_content ***FALSE***
Security.mixed_content.block_display_content ***TRUE***

For Chrome, there is not a setting like those above. To allow mixed content perform the following:

Make sure all open Chrome browsers are closed. On the desktop, right click the Google Chrome icon and Select "Properties"; in the box named Target, add 1 space to the end of the command after chrome.exe(") then type:

--allow-running-insecure-content
(note: there are two dashes (-) in front of allow)

When completed, click OK.

More information on Chrome and mixed content can be found at:
https://support.google.com/chrome/answer/1342714?hl=en

Note: Some locations may need to consult with their IT department to update the mixed content settings.

**JTECH ISTATION transmitters require firmware version 2.21 or higher.*

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